



Higbee Family Dentistry

8/18/2021

Dear Patients,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last year, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control (CDC), Oregon Health Authority (OHA), and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' requirements.

You may see some changes when it comes time for your next appointment. We made these changes to help protect our patients and staff. For Example:

- Our office will ask you some Covid-19 screening questions at check-in.
- We have hand sanitizer that we will ask you to use when you enter the office. You will find some in the reception area and other places throughout the office.
- You may see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to reduce waiting times, to have fewer patients in the reception area at any one time. Please help us with this by updating your paperwork online prior to your appointment. The paperwork link will be sent to you via text message prior to your appointment, or you can use the link below: <https://forms.mydentistlink.com/4aaa47e6-e9c6-4d9a-b493-1ccea1b0f>

We look forward to seeing you again; and we are happy to answer any questions you may have about the steps being taken to keep you, and every patient safe in our practice. To make an appointment please call our office at 541-342-1187, or visit us at eugenedentist.net.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Justin Higbee and Team